

■ BR BISTRO ■
CARRICK ON SHANNON
071 - 9622563

Covid_19 Reopening Protocol

Introduction.

Here at BR Bistro Your Safety and BR's Team Safety is our Priority.

We have designed our Covid-19 response plan to ensure the safety and well-being of our customers, staff and the wider community. When you visit us you can be sure we are following all of the safety measures laid down in the Government protocols and doing our very best to make sure we have a safe space for you to enjoy.

These are just some of the processes we have in place to battle the spread of Covid-19, while also ensuring that we in no way compromise our standard of service and the warm welcome you expect at BR Bistro.

What Are We Doing?

At all times, a lead team representative will be on duty to make sure protocols are strictly adhered to both the front and back of the house to ensure the safety and wellbeing of colleagues and guests.

When you arrive at BR Bistro, please familiarize with the poster at the entry located on your left side. This poster will give you quick guidance of our new way of operating.

We have reduced our table lay-out to ensure a more comfortable dining experience for you while offering a safe distance between other guests. Protective shields have been added between the tables to give extra safety while you dine with us.

We will be managing queuing and access in line with the Government advised physical distancing. We will have our ENTRY ONLY at the main door of our restaurant and EXIT ONLY via our side hall door.

Please help us by booking in advance and arriving on time. Our lead representative will manage all entries and exits of guests. Please wait at the entry hostess desk to be greeted and shown to your table. Use the sanitary gels and follow the floor markings as well as practicing Social distancing at any given time. Please take a picture of the menu displayed at the entrance as we eliminated menu boards available to reduce the handling (We can accommodate special circumstances).

We would ask that you respect the time restrictions.

To play our collective part in defeating COVID-19, one guest from all parties including walk-ins, will be asked to provide a name and a contact number.

Our lead will show you to your table, and we have hand sanitizers available at various key points.

Tables and chairs are cleaned between sittings, which we have allowed 15 minutes for. We are delighted to be using a special disinfectant which eradicates Covid-19.

We have increased our cleaning schedules and have heightened our disinfection practices in all areas with special attention to high touchpoints in line with recommendations from Government and NPHET (National Public Health Emergency Team). We consider our high touchpoints as our pens, CC machines, mobile devices, and door handles to name just a few. Our bathrooms are fitted with antibacterial soap and hand dryers. For extra protection hand sanitizer gels are fitted at the bathrooms ENTRY/EXIT doors. As we operate the ENTRY/EXIT of restaurant on ONE WAY system base, we will ask you to follow the floor markings to reenter the restaurant through the main door ENTRY after using the bathrooms. Glass screens have been installed at the cash desk area.

Our TAKE AWAY SERVICE will remain in place as well as SEAT IN DINING. The collection point will be changed. Hostess will direct you. We encourage online orders via our Facebook SHOP NOW link or of our website www.brcafebistro.com via ORDER ONLINE and card payments where possible.

Staff Training at BR Bistro.

1. All our staff have undergone Back to Work Covid-19 safety training.
 2. In addition to hand washing, staff will use hand sanitizing gels regularly and PPE where/when necessary.
 3. Our staff know they can tell us if they feel unwell before or during work and we will always accommodate their needs.
 4. New kitchen traffic flows and procedures to protect our team and guests.
 5. Ongoing internal and external training on new and updated policies and procedures.
- All the above will be subject to change in line with the governments phased road maps to re-open the country.

Further Information.

If you have any further questions or concerns on these matters, please contact us info@brcafebistro.com. We thank you for your assistance and understanding in these matters.

Please Bear with us.

This is all new for us as much as for our customers. We ask that you continue to be supportive of and patient with our restaurant team as we slowly and safely return. We are asking all our employees and guests to adapt to how our restaurant now works and will only reopen at a pace that allows them to work/feel safe. We will continue to keep you updated via our website and social media channels. We are as always grateful for your wonderful support and custom, are really looking forward to reopening our doors on Saturday July 4th and promise to carry on offering the beautiful ambiance while enjoying the tasty and high-quality meals at BR Bistro.

Yours Sincerely
BR Bistro Management